

## White Bear Area Food Shelf Volunteer Agreement

We appreciate your commitment to us and will do the best we can to make your volunteer experience with us enjoyable and rewarding. To make sure you have the best possible experience we have created this agreement which sets out our commitment to you and what we hope you can contribute.

### The White Bear Area Food Shelf (WBAFS) is committed to:

- Providing support throughout and giving you a great volunteer experience.
- Explaining the standards we expect and supporting you to achieve and maintain them.
- Honoring the time commitment you have agreed to give us and not expecting more from you unless offered and agreed.
- Providing training required to undertake the role.
- Ensuring that all volunteers are treated fairly.
- Fairly resolving any issues or difficulties you may have while you volunteer with us before they become problems. In the event of an unresolved problem, offering an opportunity to discuss the issue in accordance with the relevant policies.
- Providing opportunities for you to give feedback or for questions you may have regarding your involvement as a volunteer and following up in a timely manner.

I, \_\_\_\_\_, agree to volunteer with the White Bear Area Food Shelf and commit to the following:

- Treating all volunteers, neighbors, and staff members with dignity, equity, fairness and respect.
- Performing my volunteer role to the best of my ability and accepting staff supervision or redirection as necessary during my shifts.
- Meeting time and other commitments as agreed but when unable to do so attempting to find a substitute or providing reasonable notice to staff so that other arrangements can be made.
- Maintaining the confidential information of the organization, including not discussing personal stories or data of neighbors with anyone other than staff members of the WBAFS.
- Upholding the mission of the WBAFS and following the organization's policies and procedures as outlined in the Volunteer Guide. I understand that any violation will be taken into consideration and could result in my dismissal as a volunteer.

This agreement is not intended to be a legally binding contract between us and may be stopped at any time by either party. I acknowledge that I have read and received a copy of the *Volunteer Guide*.

**Volunteer Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Volunteer Coordinator Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_